**COMPLAINT / FEEDBACK / SUGGESTION**

We are always happy to hear your concerns and complaints. Please discuss with the reception or your doctor. If you have any concerns or complaints in regarding our practice and wish to contact a third party, please contact The Health and Disability Services Complaints Office on 6551 7600

**YOUR TEST RESULTS**

For quality of patient care, we request that you make an appointment for a follow-up visit with your doctor, results are not routinely given out over the telephone

**OAK Family Practice** is a local **medical practice** proudly serving the Huntingdale community and surrounding suburbs. Nothing is more important than the health of you and your family. Further, we even take prevention of illness very seriously. We understand, with prevention, we can reduce the burden and cost of treating disease.



# **VISIT OUR DOCTORS TODAY**

**SURGERY INFORMATION**

**SMS**

We are able to contact you by SMS for appointment reminders, pathology responses and recalls. If you will like to receive these SMS’s please update your contact details with reception.

**SICK TODAY/ WALK-IN CLINIC**

We keep a small amount of appointments each day, which are set aside for people with acute illness. This service is for sick babies, patients with acute asthma, migraine, vomiting, eye injuries, acute urinary infection and similar problems.

We will see all emergencies as they arise. We run a triage clinic, in the morning and afternoon, where the **Triage Officer on Duty** will assess each patient to determine priority of consultation.



**Phone:** (08) 9490 3113

**Fax:** (08) 9490 3114

**Email:** [info@oakfamilypractice.com.au](mailto:info@oakfamilypractice.com.au)

**Huntingdale Village Forum**

**Unit 6/7, 5 Pipit Close**

**Huntingdale WA, 6110**

www.oakfamilypractice.com

PRODUCTS AND SERVICES

* Woman’s Wellbeing Clinic
* Men’s Wellbeing Clinic
* Child Health
* Mental Health care plans
* Family planning services
* Skin care
* Occupational health
* Immunization
* Travel clinic
* Chronic Disease Management
* Aged Care
* Asthma Clinic
* COPD clinic
* Diabetic Clinic

At OAK Family Practice, our doctors and health professionals are dedicated to ensuring that you stay in the best possible health.

**We offer Bulk-Billing services to children less than 16 years of age, pension and healthcare cardholders.**

**Call: 9490 3113**

